Recommended Conditions
for a successful participation at our Live Online Trainings:

Version: 08-January-2021

1. Hardware
   Up to date Computers, Laptops, Notebooks shall be used.
   Accessories: appropriate headsets, keyboards (chat), mouse

2. Data Rate
   The transmission rate shall be such that e.g. YouTube Videos or similar can be watched trouble-free with video and audio signal.

3. Presentation
   Screen with good resolution / adequate size to recognize details of small objects like letters on a measuring unit.

4. Software
   Normally there is no need to install special apps on your equipment for the transmission*. A link will be sent by us for your participation. An internet browser shall be available/installed (e.g. firefox) and e-mail exchange must be possible.
   * Where required a check between us and your IT division shall ensure that the security settings allow transmission e.g. by microsoft teams.

5. Other general Conditions
   Participants shall be in an undisturbed environment (e.g. separate room, ergonomic workplace) to ensure:
   clear audibility with the headset (loudspeaker and microphone), convenient writing of chats (keyboard, mouse),
   good lighting conditions for a sharp picture without glare
   In case of hands-on training the best possible conditions shall be provided to ensure a successful training. E.g. for live activities on your own machine an adequate tablet computer and headsets (preferably with noise suppression) shall be used.